

# Terms of Service

## 1. Background

### 1.1. At a very general level, please describe what your service is and what users are enabled to do on your service.

AccessiScan is a web accessibility testing tool designed to help developers and designers evaluate and improve the accessibility of their websites. Users can scan websites for accessibility issues related to color contrast, text size, alt text for images, and other WCAG compliance criteria. They can view reports, track improvements, and receive suggestions for enhancing accessibility.

### 1.2. How will people access your services?

AccessiScan will be available through a Chrome extension (webapp) that can be added to the browser. Additionally, a website platform will be available for users to learn about accessibility and track their progress.

### 1.3. Do you plan to have different classes of users on your service?

Yes, there will be different classes of users:

- **Developers/Designers** (who can run accessibility scans and access detailed reports).
- **Admins** (who can manage users and content on the platform, including organizing data and feedback).

### 1.4. Are there any specific types of uses of your services that especially concern you?

We want to ensure that users do not misuse the tool for scraping or abusing scan data. We also need to prevent actions that would negatively impact website performance or others' ability to use the tool effectively.

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## 2. User Eligibility

### 2.1. Do you intend to impose any general restrictions on who may be a user to your service?

There are no significant restrictions on user eligibility. Anyone interested in web accessibility can use the service, though a basic understanding of web development is recommended.

### 2.2. Do you intend to have an age limit on who can use your service?

Users must be at least 13 years old to use AccessiScan, as we may collect technical data related to website performance.

### 2.3. Do you intend to have restrictions on commercial use?

AccessiScan is primarily intended for personal and professional use but may also be applied commercially to improve accessibility for websites.

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## 3. User Actions

### **3.1. List the actions and activities you expect a user to do on your site.**

Users will be able to:

- Install the Chrome extension.
- Run accessibility scans on websites.
- Review scan results in a detailed report.
- Track improvements and implement accessibility changes.

### **3.2. Are there any specific things you do not want users to do on the service?**

We do not want users to:

- Scrape data from websites without permission.
  - Attempt to overload or damage the service in any way.
  - Use the service for harmful or malicious purposes.
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## **4. User-Generated Content**

### **4.1. What content may a user submit to the service, and how do you plan to use that content?**

Users may submit feedback and suggestions related to accessibility features, which we will use to improve the service. No user-submitted content is expected to be posted publicly.

### **4.2. Do you plan to give any class of users the ability to interact with another user's content?**

No, users will not interact with each other's content on AccessiScan, as the tool is focused on testing and improving accessibility.

### **4.3. Where will you share user-generated content?**

No user-generated content will be shared publicly or externally without consent. Feedback and suggestions may be reviewed internally.

### **4.4. Would you want the user to assign their copyright ownership of the content over to you?**

AccessiScan will not require users to assign copyright ownership. We will obtain a license to use feedback and suggestions for improvement.

### **4.5. Do you have specific types of content that you do not want users to submit?**

We do not want users to submit content that is illegal, offensive, or harmful. We will also prohibit spam or disruptive behavior.

### **4.6. How do you plan to moderate content on the site?**

There will be no content moderation as users do not submit public-facing content. However, feedback and reports will be monitored to ensure they align with community guidelines.

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## **5. User Accounts**

**5.1. What does an account on your service allow a user to do beyond what a user without an account can do?**

Accounts will allow users to save their scan history, track improvements over time, and customize accessibility testing parameters. Non-registered users may only be able to use basic scan features.

**5.2. Do you plan to allow users to log in using third-party services?**

Yes, we plan to support Google and GitHub login for ease of use.

**5.3. What information must a user provide in order to register an account, and how is that information reviewed?**

Users will need to provide an email address, and optionally, a username. This information will be reviewed for authenticity but will not be shared without consent.

**5.4. Will users be able to select a username?**

Yes, users will be able to select a username, subject to restrictions ensuring it is not offensive or impersonates the service.

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**6. Commercial Activity**

**6.1. Please describe the commercial activity you plan to have on your site.**

AccessiScan will operate on a subscription model, with a free version offering basic accessibility scans and a premium version for advanced features like detailed reports, tracking, and team collaboration.

**6.2. How do you plan to handle claims for refunds, replacements, and returns?**

Refunds will be offered within 30 days of subscription if users are not satisfied with the service.

**6.3. How do you plan to process payments on your platform?**

We plan to use Stripe as our payment processor for subscription fees.

**6.4. What user payment data does your company have access to?**

AccessiScan will not store or process payment data directly; it will be handled by Stripe.

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